

Subject: New legal name for Gibraltar Laboratories 03 January 2020

We are excited to announce that Gibraltar Laboratories, Inc. has officially become Nelson Laboratories Fairfield, Inc. This represents one of the final steps of our integration of the Gibraltar labs facilities in Fairfield, NJ into the Nelson Labs family.

We hope that this change will further help to create a seamless experience for all of Nelson Lab's customers, system wide, and will ensure access to the quality, service, and expertise you expect from Nelson Labs.

Even though the Gibraltar Laboratories name has changed to Nelson Laboratories Fairfield, Inc., we will continue to use the same Tax ID number—<u>click here</u> for a new W-9 form showing the name change. Please make sure your purchasing or vendor management group is aware of this name change.

Supplier qualification/requalification process

This new name may require that customers have both Nelson Laboratories Fairfield, Inc. and Nelson Laboratories, LLC qualified as vendors. Nelson Labs will do all that we possibly can to support this activity. Our Quality Department personnel are available to provide information or to help in completing the supplier qualification paperwork and scheduling any needed audits. You can download our Nelson Labs, Fairfield Qualifications Packet <u>here</u>. Please contact our Service Center at <u>servicecenter@nelsonlabs.com</u> or call us at 801-290-7500 for help or further information. If you have not started this process, please allow us to help you get started—so you do not experience any issues or delays when you need laboratory testing.

Availability of new ISO certificates due to the name change

During our ISO 17025 audits, we received updated certificates, which you can download from our website at https://news.nelsonlabs.com/about/auditdocuments

Purchase orders, quotes, and invoicing

Nelson Laboratories Fairfield will now begin utilizing the Nelson Labs name on its registrations, certifications, final reports, quotes, and invoices. All future documentation will show the Nelson Labs name and logo. In addition, when you request a sales quote from our Fairfield offices you will receive a Nelson Labs quote in return. Use these new quotes to



create the POs as required by your internal processes. If you need new quotes, please contact your Nelson Labs Sales team at <u>sales@nelsonlabs.com</u> or 801-290-7500.

We appreciate your patience with us as we move closer to combining all of our services within one Nelson Labs to give you seamless access to all of our services globally.

As always, please feel free to contact our Service Center at <u>servicecenter@nelsonlabs.com</u> or 801-290-7500 for additional support or if you need additional information.

Please know we value our partnership with you and are committed to making this transition as seamless as possible. It is our commitment to provide you with world-class service and support always.

Sincerely,

Jeffery R. Nelson, M.B.A. SM(NRCM) President Nelson Laboratories, LLC.