

## Nelson Labs Defined as an Essential Business

03 April 2020

Dear valued customers,

We have heard from many of you with concerns about whether Nelson Labs is an “Essential Business” due to the critical nature of the work we perform for you. **I can assure you that we are.**

Essential Businesses are defined in the US Cybersecurity and Infrastructure Security Agency (CISA) [Guidance](#) as updated on March 28, 2020. The following are excerpts from the guidance that help to define essential Life Science industry operations like Nelson Labs:

- Workers who perform critical clinical research, development, and testing needed for COVID-19 response.
- Manufacturer workers for health manufacturing (including biotechnology companies), materials and parts suppliers, logistics and warehouse operators, distributors of medical equipment (including those who test and repair), personal protective equipment (PPE), isolation barriers, medical gases, pharmaceuticals (including materials used in radioactive drugs), dietary supplements, blood and blood products, vaccines, testing materials, laboratory supplies, cleaning, sanitizing, disinfecting or sterilization supplies, and tissue and paper towel products.
- Workers necessary for the manufacturing of materials and products needed to manufacture medical equipment and personal protective equipment (PPE).

Nelson Labs clearly falls under the designation of an Essential Business meaning that operations may continue under shelter-in-place orders put into effect by various government agencies. The fact our company is allowed to continue operating places an even greater responsibility on us to implement appropriate protective measures for our employees.

I want to stress once again that because of the importance of getting your products to market and the critical nature of supporting the healthcare supply flow, we will do all in our power to have the necessary staff at all of our facilities to continue testing your products.

If we can do anything to help you, please contact our service center at 801-290-7500.

Onward!



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