



Dear Valued Customers and Business Partners:

I am happy to announce that we have successfully implemented a new secure internet protocol (IP) based telephone system. This system provides us with redundant telephone capabilities that will ensure our ongoing business continuity. The system is now active, and a new general telephone number is available for your use:

(801)-290-7500.

In addition to this general number, we are now providing direct inward dial numbers for many of our specialty departments (accounting, customer service, etc). I hope this change makes it even easier for you access the service and expertise you have come to expect from Nelson Laboratories. You can access a directory of these numbers at the following location:

www.nelsonlabs.com/contacts.jsp

Our toll free number, **(800)-826-2088**, is not affected by this change and will continue to function into the future. If you have any questions regarding our new telephone system or need assistance with phone numbers, please feel free to contact our client services department at 801-290-7503. Thank you for your patience while through this transition, we look forward to serving you well into the future!

Sincerely,

Jeffery R. Nelson
President/CEO
Nelson Laboratories, Inc.