



13 June 2006

Dear Clients,

We are excited to inform you of our ongoing efforts to improve quality and turn around time (TAT) for our laboratory testing services.

Recently we have added the capability to analyze Ethylene Oxide (EO) Residuals using both Packed and Capillary Chromatography. These two methods will allow us more capacity in doing EO Residual testing and will reduce the overall TAT. Due to this change in testing we have noted that the limit for reporting Ethylene Glycol (EG) has been low and will need to be raised from 4.0 mg/L to 15.0 mg/L in the extracted solution. This change in limit will then be carried forward in the calculation for the final result of EG. The EO and Ethylene Chlorohydrin (ECH) will stay the same as before, 0.5 mg/L for both.

If you have any questions or concerns regarding this process change, please feel free to contact us:

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